



## CHUBB GROUP OF INSURANCE COMPANIES

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2/23/2010

To: All our Vendors and Business Partners,

Effective immediately, Chubb is suspending the use of “Structural” Aftermarket Parts (i.e. bumper bars, reinforcements, absorbers, bumper mounting brackets, and radiator supports etc.) on any estimate or appraisal prepared on our behalf. This is due to recent questions and concerns being raised surrounding the safety and integrity of some Aftermarket Parts. This does not preclude the continued use of Non Structural Aftermarket outer sheet metal panels; bumper covers and assorted trim components; provided they meet Chubb’s stringent Appraisal Standards. Additionally you should continue to utilize quality LKQ and Reconditioned parts based on availability and in adherence to Chubb’s Appraisal Standards.

It has always been and continues to be the intent of Chubb & Son, a division of Federal Insurance Company to ensure the highest level of safety and quality during the appraisal process.

Should there be any questions concerning the utilization of any part, the local Chubb Reinspector should be contacted.

Doug Ahrenberg  
National Auto Program Manager